

Electronic Acknowledgement Receipt

EFS ID:	3803004
Application Number:	10029769
International Application Number:	
Confirmation Number:	4749
Title of Invention:	Method for implementing service desk capability
First Named Inventor/Applicant Name:	Karen E. Riley
Customer Number:	28164
Filer:	Vincent J. Gnoffo/Olivia Lopez
Filer Authorized By:	Vincent J. Gnoffo
Attorney Docket Number:	10022/178
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Application Type:	Utility under 35 USC 111(a)

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Payment was successfully received in RAM	\$970
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Authorized User	

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		10022_178_NotofApp_PreApp Brief.PDF	400824 b6d6f100081a3f3f36a9fa64367c7880d35e88	yes	9
Multipart Description/PDF files in .zip description					
Document Description			Start	End	
Miscellaneous Incoming Letter			1	1	
Notice of Appeal Filed			2	2	
Pre-Brief Conference request			3	7	
Extension of Time			8	9	

Warnings:

Information:

2	Fee Worksheet (PTO-06)	fee-info.pdf	32075 0281c0785415db6cf8db36e15a833db653b4e320	no	2
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Warnings:

Information:

Total Files Size (in bytes):	432899
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

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If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

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